IN THE CLAIMS:

The text of all pending claims, (including withdrawn claims) is set forth below. Cancelled and not entered claims are indicated with claim number and status only. The claims as listed below show added text with <u>underlining</u> and deleted text with ~~strikethrough~~. The status of each claim is indicated with one of (original), (currently amended), (cancelled), (withdrawn), (new), (previously presented), or (not entered).

1. (Original) A dialog control system, comprising:

an input part for interpreting input information input by a user;

a dialog agent for responding to the input information; and

a dialog control part placed between the dialog agent and the input part, for identifying a plurality of the dialog agents, transmitting the input information to the dialog agent to request a response to the input information, and transmitting a response from the dialog agent to an output part,

wherein, when the input information is input, the dialog control part inquires about processable information with respect to the plurality of dialog agents, stores the processable information, matches the input information with the processable information, selects the dialog agent capable of processing the input information, and transmits the input information to the selected dialog agent to receive a response thereto.

2. (Original) The dialog control system according to claim 1, wherein the dialog control part previously stores identification information of the dialog agents and selection priority of the dialog agents so that the identification information is associated with the selection priority, refers to the dialog agents in a decreasing order of the selection priority when referring to the input information and the processable information, and transmits the input information to the first selected dialog agent to request a response to the input information.

3. (Original) The dialog control system according to claim 2, wherein the dialog control part accumulates identification information of the dialog agent selected as a transmission destination of the input information, refers to the first stored dialog agent when selecting the subsequent dialog agent, in a case where the stored dialog agent is capable of processing the input information, transmits the input information to the stored dialog agent to request a response to the input information, and in a case where the stored dialog agent is not capable of

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processing the input information, refers to the dialog agents in a decreasing order of the selection priority.

4. (Currently amended) The dialog control system according to claim 2, wherein the selection priority of the dialog agent is automatically updated in accordance with a use frequency of the dialog agent.

5. (Currently Amended) The dialog control system according to claim 3, wherein the selection priority of the dialog agent is automatically updated in accordance with a use frequency of the dialog agent.

6. (Original) The dialog control system according to claim 2, wherein, in the dialog control part, the control agents to be referred to are narrowed in accordance with contents of the input information, and the narrowed dialog agents are referred to in a decreasing order of the selection priority.

7. (Original) The dialog control system according to claim 3, wherein, in the dialog control part, the control agents to be referred to are narrowed in accordance with contents of the input information, and the narrowed dialog agents are referred to in a decreasing order of the selection priority.

8. (Original) The dialog control system according to claim 4, wherein, in the dialog control part, the control agents to be referred to are narrowed in accordance with contents of the input information, and the narrowed dialog agents are referred to in a decreasing order of the selection priority.

9. (Original) The dialog control system according to claim 1, wherein the dialog control part stores the identification information of the dialog agent determined to be available based on the processable information on a basis of the dialog agents, and the dialog control part inquires about the processable information with respect to only the dialog agent determined to be available.

10. (Original) The dialog control system according to claim 2, wherein the dialog control part includes a user information input part for inputting information for identifying a user, stores

input information for identifying the user and information on a state using the dialog agent including the selection priority on a user basis, and performs processing in accordance with the selection priority on a user basis.

11. (Original) The dialog control system according to claim 3, wherein the dialog control part includes a user information input part for inputting information for identifying a user, stores input information for identifying the user and information on a state using the dialog agent including the selection priority on a user basis, and performs processing in accordance with the selection priority on a user basis.

12. (Original) The dialog control system according to claim 4, wherein the dialog control part includes a user information input part for inputting information for identifying a user, stores input information for identifying the user and information on a state using the dialog agent including the selection priority on a user basis, and performs processing in accordance with the selection priority on a user basis.

13. (Original) The dialog control system according to claim 5, wherein the dialog control part includes a user information input part for inputting information for identifying a user, stores input information for identifying the user and information on a state using the dialog agent including the selection priority on a user basis, and performs processing in accordance with the selection priority on a user basis.

14. (Original) The dialog control system according to claim 6, wherein the dialog control part includes a user information input part for inputting information for identifying a user, stores input information for identifying the user and information on a state using the dialog agent including the selection priority on a user basis, and performs processing in accordance with the selection priority on a user basis.

15. (Original) A dialog control method, comprising:

inquiring about processable information with respect to a plurality of dialog agents making responses corresponding to input information, and storing obtained processable information;

interpreting input information input by a user;

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matching the input information with the processable information, selecting the dialog agent capable of processing the input information, and transmitting the input information to the selected dialog agent to request a response to the input information; and

receiving the response from the dialog agent and outputting it.

16. (Currently Amended) A~~program product~~ computer readable storage for controlling a computer and storing a ~~program on a recording medium~~ method executable by the computer, comprising~~the program allowing a computer to execute the operations of~~:

inquiring about processable information with respect to a plurality of dialog agents making responses corresponding to input information, and storing obtained processable information;

interpreting input information input by a user;

matching the input information with the processable information, selecting the dialog agent capable of processing the input information, and transmitting the input information to the selected dialog agent to request a response to the input information; and

receiving the response from the dialog agent and outputting it.

17. (New) A method comprising,

querying a plurality of dialog agents to determine what input parameters each dialog agent requires and storing the input parameters;

receiving input from a user;

matching the input with the input parameters required by each dialog agent and transmitting the input when the input matches the input parameters of a dialog agent; and

receiving output from the dialog agent and transmitting the output to the user.